Respondus LockDown Browser
Student Quick Start Guide for D2L

WHAT IS RESPONDUS LOCKDOWN BROWSER?

Respondus LockDown Browser is a secure browser for taking quizzes in Desire2Learn. It prevents you from printing, copying, going to another URL, or accessing other applications during an assessment. If a Desire2Learn quiz requires that Respondus LockDown Browser be used, you will not be able to take the quiz with a standard web browser, such as Internet Explorer or Firefox. Respondus LockDown Browser should only be used for taking Desire2Learn quizzes. It should not be used in other areas of Desire2Learn.

INSTALLING RESPONDUS LOCKDOWN BROWSER

If you are taking a quiz at your local CNA campus, Respondus LockDown Browser has already been installed for you. You may skip to the next section, "Taking a Quiz".

To download and install Respondus LockDown Browser, follow these steps:

1. Log into D2L and locate the Support widget on the left side of the My Home page.
2. Click the "**DLS Toolbox**" link.
3. Click the "**LockDown Browser**" icon in the Toolbox listing.
4. Follow the download page instructions to obtain the correct installation program.
5. Start the LockDown Browser installation program by clicking the Desktop shortcut.
6. Follow the onscreen instructions to complete the install.

Notes for Macintosh users:
- Be sure that OSX 10.5 or higher is being used (512K RAM minimum).
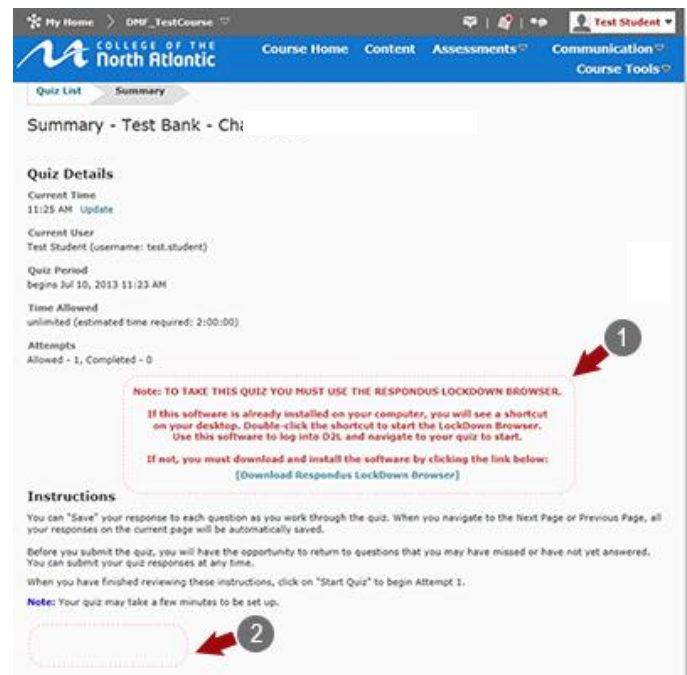- During the installation, select "Yes" when prompted to run the Java application.

TAKING A QUIZ

1. Close all programs unless one is used to connect to the Internet.
2. Locate the "**LockDown Browser**" shortcut on the desktop and double-click it (for Mac users, launch "LockDown Browser" from the Applications folder).
3. If prompted to close a blocked program (e.g., screen capture, instant messaging), choose **Yes** when prompted.
4. Login to your Desire2Learn course.
5. Navigate to the quiz and select the "**Start Quiz!**" button. If the "**Start Quiz!**" button does not appear, it means that you are not running the Respondus LockDown Browser.
6. Once a quiz has been started with Respondus LockDown Browser, you cannot exit until the quiz has been submitted.

WHAT IF I TRY TO USE A STANDARD WEB BROWSER?

If the settings for a quiz require that Respondus LockDown Browser be used, it cannot be accessed with a standard web browser.

As shown below, a warning message will indicate that Respondus LockDown Browser is required for the quiz. The "**Start Quiz!**" button will not be available.

 Warning Message - This message indicates that the quiz must be taken with Respondus LockDown Browser and a download link is provided.

 Notice that there is no "**Start Quiz!**" option available in a standard browser.

PROBLEMS?

If you have problems downloading, installing, or taking a quiz with Respondus LockDown Browser, please contact the Distributed Learning Help Desk:

Email: dlshelp@cna.nl.ca
Toll Free: 1-877-465-2250 (Option 3)
Local: 466-6961
Live Chat: Click Live Support on dls.can.nl.ca